

Project Charter: [E-202X43A]

DATE: [07/13/2023]

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| **Project Summary** |
| launch a pilot project to test out the impact of installing new tabletop menu tablets. The new menu tablets will allow the restaurant to serve more guests in less time and will also provide valuable data that will help Sauce & Spoon meet its business goals |

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| **Project Goals** |
| * allow the restaurant to serve more guests in less time and will also provide valuable data that will help Sauce & Spoon * Make fresh, quick food for the working families of our community. * Prioritize our customer needs and wants. * Run an efficient, profitable business model so we can continue to grow in our community. * Support local businesses through our sourcing and partnerships. * Cut food waste by 25% * Reduce table turn time by 30 minutes. * Increase daily guest counts by 10% |

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| **Deliverables** |
| * The hardware and software * Menu tablets tables support * Tablets usage training for staff * Maintenance * Updating website and change design |

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| **Scope and Exclusion** |
| **In-Scope:**   * employee satisfaction   **Out-of-Scope:**   * change of policy |

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| **Benefits & Costs** |
| **Benefits:**   * Reduce table turn time * Increase daily guest counts * Cut food waste   **Costs:**   * 55550$ |

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| **Appendix:** |
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